

## Invitation for Mystery Shopping

Mobilink Microfinance Bank Limited (MMBL) invites Quotations / Proposals from reputable Sales Tax / Income Tax Registered eligible supplier / service provider for Mystery shopping activity.

1. Bidding will be conducted under MMBL Procurement process and is open to all eligible bidders that meet the following minimum eligibility/qualification criteria:

a. Registered with Income Tax Department (Valid NTN Certificate).

b. Registered with Sales Tax Department (Valid GST Certificate).

2. Should produce documented evidence of providing for Mystery shopping from last 05 years.

3. Should be providing services similar to those specified herein continuously for a period of not less than (05) year to organizations of comparable stature and size.

4. Should have at least 05 large accounts with organizations of comparable scale either in public or private sector.

5. Firms should be ready for the test /demo/ confirmation by bank when deemed necessary by the Bank.

6. Payment terms: Original Invoice along with the copy of PO should be submitted to relevant department Head Office MMBL. Payment will be made within 90 days of invoice acceptance.

7. Interested suppliers/vendors may obtain the required documents (RFX) via email by requesting through there official email on the email address below.

[Procurement@mobilinkbank.com](mailto:Procurement@mobilinkbank.com)